

## **Appointment of a Self Employed BANT Nutritional Therapist**

Due to expansion and Company growth, an Ad-hoc self-employed BANT registered Nutritional Therapist is required for Europe's leading laboratory in the provision of food intolerance testing services. Based in York, YorkTest Laboratories are specialists in providing personal home to laboratory testing programmes that empower people worldwide, allowing them to take control and improve their own health and wellbeing.

### **Core tasks will include:**

- Provide nutritional consultations by phone at home with customers who have recently taken food intolerance programmes. Some evenings may be required.
- Arrange and provide follow-up appointments
- Spend time prior to each appointment preparing and familiarising with customer symptoms and reactions
- Make comprehensive notes on-line during telephone consultations and preparation of occasional follow-up emails
- Sharing nutritional expertise with Nutritional Therapist Manager with answers to any 'Frequently Asked Questions' or complaints
- Annual visit to Head Office for training

The ideal candidate will:

- Hold a British Association of Nutritional Therapists (BANT) Qualification and be registered with CNHC
- Be adaptable to change and ability to work under own initiative
- 12 months+ post qualification experience
- Credibility and influence when speaking to clients
- Good command of the English language
- Excellent verbal and written communication skills
- A desire to offer a First Class Customer Service
- Ability to develop relationships with people and network effectively.
- A commitment to promoting and maintaining a company brand
- Planning and Organising skills
- Effective Team working
- Own computer with good wi-fi connection
- Own Land-line

If you have the skills and experience required, please apply with covering letter explaining briefly the reasons why you think you would be suitable for this position to:

Jackie Crawford (HR Manager)  
YorkTest Laboratories  
Genesis 3, Innovation Way,  
York Science Park  
Heslington  
York, YO10 5DQ

Tel: 01904 428582

Email: [Jackie.crawford@yorktest.com](mailto:Jackie.crawford@yorktest.com)

**£ Competitive Consultation Fees plus telephone expenses**

**To Start: December 2015**

**Closing Date: 9<sup>th</sup> November 2015**

**YORKTEST Laboratories**

**Person Specification**

**Job Title: Self-Employed Ad-hoc Nutritional Therapist**

<b>Criteria</b>	<b>Essential</b>	<b>Desirable</b>
<b>Qualifications</b>	<ul style="list-style-type: none"> <li>• BANT Qualification</li> <li>• CNHC Accreditation</li> </ul>	
<b>Experience</b>	<ul style="list-style-type: none"> <li>• Minimum of 12 months experience post qualification</li> <li>• A sound commercial attitude</li> <li>• Networking and the ability to develop relationships with people</li> <li>• A knowledge of Data Protection</li> </ul>	
<b>Skills / Abilities</b>	<ul style="list-style-type: none"> <li>• Good command of the English language</li> <li>• A desire to offer a First Class Customer Service</li> <li>• A commitment to promoting and maintaining the YorkTest brand</li> <li>• Planning and Organising</li> <li>• Flexible and Adaptable to change</li> <li>• Effective Team working</li> <li>• Credibility and influence when speaking with customers</li> <li>• Influencing and Communicating</li> <li>• Excellent verbal and written communication skills</li> <li>• Effective management skills</li> <li>• Good time management</li> </ul>	<ul style="list-style-type: none"> <li>• An understanding of ASA regulations in this field</li> </ul>

<b>Knowledge</b>	<ul style="list-style-type: none"><li>• Effective at coordinating workload with other team members</li><li>• Commitment to Equality and Diversity</li></ul>	
<b>Personal Attributes</b>	<ul style="list-style-type: none"><li>• Effective Listener</li><li>• Friendly and Enthusiastic</li><li>• Dynamic and Energetic</li><li>• Ability to maintain confidentiality</li><li>• A self-starter with ability to drive own projects</li><li>• Respectful</li><li>• Able to work evenings</li></ul>	

JAC

6<sup>th</sup> October 2015